

Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers' rights and obligations

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Changes to legislation: There are outstanding changes not yet made to Regulation (EC) No 1371/2007 of the European Parliament and of the Council. Any changes that have already been made to the legislation appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

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Complaint handling, refunds and compensation for non-
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- (1) [OJ C 221, 8.9.2005, p. 8.](#)
- (2) [OJ C 71, 22.3.2005, p. 26.](#)
- (3) Opinion of the European Parliament of 28 September 2005 ([OJ C 227 E, 21.9.2006, p. 490](#)), Council Common Position of 24 July 2006 ([OJ C 289 E, 28.11.2006, p. 1](#)), Position of the European Parliament of 18 January 2007 (not yet published in the Official Journal), Legislative Resolution of the European Parliament of 25 September 2007 and Council Decision of 26 September 2007.
- (4) [OJ C 137, 8.6.2002, p. 2.](#)
- (5) [OJ L 110, 20.4.2001, p. 1.](#) Directive as last amended by Commission Directive 2007/32/EC ([OJ L 141, 2.6.2007, p. 63](#)).
- (6) [OJ L 281, 23.11.1995, p. 31.](#) Directive as amended by Regulation (EC) No 1882/2003 ([OJ L 284, 31.10.2003, p. 1](#)).
- (7) [OJ L 184, 17.7.1999, p. 23.](#) Decision as amended by Decision 2006/512/EC ([OJ L 200, 22.7.2006, p. 11](#)).

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Changes and effects yet to be applied to :

- Art. 2(1) substituted by [S.I. 2018/1165 reg. 6\(a\)](#)
- Art. 2(2) omitted by [S.I. 2018/1165 reg. 6\(b\)](#)
- Art. 2(3) words omitted by [S.I. 2018/1165 reg. 6\(c\)\(i\)](#)
- Art. 2(3) words substituted by [S.I. 2018/1165 reg. 6\(c\)\(ii\)](#)
- Art. 2(4) substituted for Art. 2(4)-(6) by [S.I. 2018/1165 reg. 6\(d\)](#)
- Art. 2(7) omitted by [S.I. 2018/1165 reg. 6\(e\)](#)
- Art. 10(2)(3) omitted by [S.I. 2018/1165 reg. 8\(a\)](#) (This amendment not applied to legislation.gov.uk. Reg. 8(a) substituted immediately before IP completion day by [S.I. 2020/318](#), regs, 1(2)(b), 3(3)(a))
- Art. 10(2) substituted by [S.I. 2019/1165](#), reg. 8(a) (as substituted) by [S.I. 2020/318 reg. 3\(3\)\(a\)](#)
- Art. 10(3) omitted by virtue of [S.I. 2019/1165](#), reg. 8(aa) (as inserted) by [S.I. 2020/318 reg. 3\(3\)\(b\)](#)
- Art. 10(4) words substituted by [S.I. 2018/1165 reg. 8\(b\)](#) (This amendment not applied to legislation.gov.uk. Reg. 8(b) substituted immediately before IP completion day by [S.I. 2020/318](#), regs, 1(2)(b), 3(3)(c))
- Art. 10(4) words substituted by [S.I. 2019/1165](#), reg. 8(b) (as substituted) by [S.I. 2020/318 reg. 3\(3\)\(c\)](#)
- Art. 10(5) words substituted by [S.I. 2018/1165 reg. 8\(c\)](#)
- Art. 11 words substituted by [S.I. 2018/1165 reg. 9](#)
- Art. 12(1) words substituted by [S.I. 2018/1165 reg. 10\(a\)](#)
- Art. 12(2) omitted by [S.I. 2018/1165 reg. 10\(b\)](#)
- Art. 13(2) sum substituted by [S.I. 2018/1165 reg. 11](#)
- Art. 17(1) words substituted by [S.I. 2018/1165 reg. 12\(a\)](#)
- Art. 17(3) sum substituted by [S.I. 2018/1165 reg. 12\(b\)](#)
- Art. 21(1) word substituted by [S.I. 2019/1165](#), reg. 13(a) (as substituted) by [S.I. 2020/318 reg. 3\(4\)](#)
- Art. 22(2) omitted by [S.I. 2018/1165 reg. 14](#)
- Art. 28(2) words omitted by [S.I. 2018/1165 reg. 15](#)
- Art. 29(1) words substituted by [S.I. 2018/1165 reg. 16\(a\)](#)
- Art. 29(2) words substituted by [S.I. 2018/1165 reg. 16\(b\)](#)
- Art. 30(1) substituted by [S.I. 2018/1165 reg. 17\(a\)](#)
- Art. 31 omitted by [S.I. 2018/1165 reg. 18](#)
- Art. 32 substituted by [S.I. 2018/1165 reg. 19](#)
- Art. 33-37 omitted by [S.I. 2018/1165 reg. 20](#)

Changes and effects yet to be applied to the whole legislation item and associated provisions

- Art. 3(1) word substituted by [S.I. 2018/1165 reg. 7\(a\)](#)
- Art. 3(4) words substituted by [S.I. 2018/1165 reg. 7\(b\)](#)
- Art. 3(5) words substituted by [S.I. 2018/1165 reg. 7\(c\)](#)
- Art. 3(6) words substituted by [S.I. 2018/1165 reg. 7\(d\)](#)
- Art. 3(11) words substituted by [S.I. 2018/1165 reg. 7\(e\)](#)
- Art. 3(16) words substituted by [S.I. 2018/1165 reg. 7\(f\)](#)
- Art. 3(18) inserted by [S.I. 2019/1165](#), reg. 7(g) (as inserted) by [S.I. 2020/318 reg. 3\(2\)\(b\)](#)

- Art. 21(3) inserted by [S.I. 2018/1165 reg. 13](#) (This amendment not applied to legislation.gov.uk. Reg. 13 substituted immediately before IP completion day by S.I. 2020/318, regs, 1(2)(b), 3(3)(d))
- Art. 21(3) inserted by S.I. 2019/1165, reg. 13(b) (as substituted) by [S.I. 2020/318 reg. 3\(4\)](#)
- Art. 30(2)(3) substituted for Art. 30(2) by [S.I. 2018/1165 reg. 17\(b\)](#)