

Directive 2013/11/EU of the European Parliament and of the Council of 21 May 2013  
on alternative dispute resolution for consumer disputes and amending Regulation  
(EC) No 2006/2004 and Directive 2009/22/EC (Directive on consumer ADR)

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- (1) [OJ C 181, 21.6.2012, p. 93.](#)
- (2) Position of the European Parliament of 12 March 2013 (not yet published in the Official Journal) and decision of the Council of 22 April 2013.
- (3) [OJ L 115, 17.4.1998, p. 31.](#)
- (4) [OJ L 109, 19.4.2001, p. 56.](#)
- (5) See page 1 of this Official Journal.
- (6) [OJ L 88, 4.4.2011, p. 45.](#)
- (7) [OJ L 136, 24.5.2008, p. 3.](#)
- (8) [OJ L 281, 23.11.1995, p. 31.](#)
- (9) [OJ L 177, 4.7.2008, p. 6.](#)
- (10) [OJ L 266, 9.10.1980, p. 1.](#)
- (11) [OJ L 136, 2.6.2010, p. 1.](#)
- (12) [OJ L 364, 9.12.2004, p. 1.](#)
- (13) [OJ L 110, 1.5.2009, p. 30.](#)
- (14) [OJ C 369, 17.12.2011, p. 14.](#)
- (15) [OJ L 8, 12.1.2001, p. 1.](#)
- (16) [OJ C 136, 11.5.2012, p. 1.](#)