

## ANNEX I

Extract from Uniform Rules concerning the contract for international carriage of passengers and luggage by rail (CIV)

### Appendix A

**to the Convention Concerning International Carriage by Rail (COTIF) of 9 May 1980, as modified by the Protocol for the modification of the Convention Concerning International Carriage by Rail of 3 June 1999**

## TITLE II

### CONCLUSION AND PERFORMANCE OF THE CONTRACT OF CARRIAGE

#### *Article 6*

##### **Contract of carriage**

- 1 By the contract of carriage the carrier shall undertake to carry the passenger as well as, where appropriate, luggage and vehicles to the place of destination and to deliver the luggage and vehicles at the place of destination.
- 2 The contract of carriage must be confirmed by one or more tickets issued to the passenger. However, subject to Article 9 the absence, irregularity or loss of the ticket shall not affect the existence or validity of the contract which shall remain subject to these Uniform Rules.
- 3 The ticket shall be prima facie evidence of the conclusion and the contents of the contract of carriage.

#### *Article 7*

##### **Ticket**

- 1 The General Conditions of Carriage shall determine the form and content of tickets as well as the language and characters in which they are to be printed and made out.
- 2 The following, at least, must be entered on the ticket:
- 3 The passenger must ensure, on receipt of the ticket, that it has been made out in accordance with his instructions.
- 4 The ticket shall be transferable if it has not been made out in the passenger's name and if the journey has not begun.
- 5 The ticket may be established in the form of electronic data registration, which can be transformed into legible written symbols. The procedure used for the registration and treatment of data must be equivalent from the functional point of view, particularly so far as concerns the evidential value of the ticket represented by those data.

### *Article 8*

#### **Payment and refund of the carriage charge**

1 Subject to a contrary agreement between the passenger and the carrier, the carriage charge shall be payable in advance.

2 The General Conditions of Carriage shall determine under what conditions a refund of the carriage charge shall be made.

### *Article 9*

#### **Right to be carried. Exclusion from carriage**

1 The passenger must, from the start of his journey, be in possession of a valid ticket and produce it on the inspection of tickets. The General Conditions of Carriage may provide:

2 The General Conditions of Carriage may provide that passengers who:

### *Article 10*

#### **Completion of administrative formalities**

The passenger must comply with the formalities required by customs or other administrative authorities.

### *Article 11*

#### **Cancellation and late running of trains. Missed connections**

The carrier must, where necessary, certify on the ticket that the train has been cancelled or the connection missed.