



# Consumer Rights Act 2015

## 2015 CHAPTER 15

### PART 1

#### CONSUMER CONTRACTS FOR GOODS, DIGITAL CONTENT AND SERVICES

### CHAPTER 4

#### SERVICES

*What statutory rights are there under a services contract?*

#### **52 Service to be performed within a reasonable time**

- (1) This section applies to a contract to supply a service, if—
  - (a) the contract does not expressly fix the time for the service to be performed, and does not say how it is to be fixed, and
  - (b) information that is to be treated under section 50 as included in the contract does not fix the time either.
- (2) In that case the contract is to be treated as including a term that the trader must perform the service within a reasonable time.
- (3) What is a reasonable time is a question of fact.
- (4) See section 54 for a consumer's rights if the trader is in breach of a term that this section requires to be treated as included in a contract.

#### **Commencement Information**

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| <b>I1</b> | S. 52 in force at 1.10.2015 for specified purposes by <a href="#">S.I. 2015/1630</a> , <b>art. 3(c)</b> (with <b>art. 6(1)</b> )   |
| <b>I2</b> | S. 52 in force at 1.10.2016 in so far as not already in force by <a href="#">S.I. 2015/1630</a> , <b>art. 4(b)</b> (with <b>art. 6(2)</b> ) (as amended by <a href="#">S.I. 2016/484</a> , art. 2) |

**Changes to legislation:**

There are currently no known outstanding effects for the Consumer Rights Act 2015, Section 52.