



# Consumer Rights Act 2015

## 2015 CHAPTER 15

### PART 3

#### MISCELLANEOUS AND GENERAL

### CHAPTER 5

#### SECONDARY TICKETING

#### **92 Duty to report criminal activity**

- (1) This section applies where—
  - (a) an operator of a secondary ticketing facility knows that a person has used or is using the facility in such a way that an offence has been or is being committed, and
  - (b) the offence relates to the re-sale of a ticket for a recreational, sporting or cultural event in the United Kingdom.
- (2) The operator must, as soon as the operator becomes aware that a person has used or is using the facility as mentioned in subsection (1), disclose the matters specified in subsection (3) to—
  - (a) an appropriate person, and
  - (b) an organiser of the event (subject to subsection (5)).
- (3) Those matters are—
  - (a) the identity of the person mentioned in subsection (1), if this is known to the operator, and
  - (b) the fact that the operator knows that an offence has been or is being committed as mentioned in that subsection.
- (4) The following are appropriate persons for the purposes of this section—
  - (a) a constable of a police force in England and Wales,
  - (b) a constable of the police service of Scotland, and

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**Changes to legislation:** There are currently no known outstanding effects for the Consumer Rights Act 2015, Section 92. (See end of Document for details)

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- (c) a police officer within the meaning of the Police (Northern Ireland) Act 2000.
- (5) This section does not require an operator to make a disclosure to an organiser of an event if the operator has reasonable grounds for believing that to do so will prejudice the investigation of any offence.
- (6) References in this section to an offence are to an offence under the law of any part of the United Kingdom.
- (7) This section applies only in relation to an offence of which an operator becomes aware after the coming into force of this section.

**Changes to legislation:**

There are currently no known outstanding effects for the Consumer Rights Act 2015, Section 92.