
Status: This version of this provision is prospective.

Changes to legislation: There are outstanding changes not yet made by the legislation.gov.uk editorial team to The Unfair Terms in Consumer Contracts Regulations 1999. Any changes that have already been made by the team appear in the content and are referenced with annotations. (See end of Document for details) [View outstanding changes](#)

STATUTORY INSTRUMENTS

1999 No. 2083

The Unfair Terms in Consumer Contracts Regulations 1999

PROSPECTIVE

Complaints – consideration by qualifying bodies

11.—(1) If a qualifying body specified in Part One of Schedule 1 notifies the Director that it agrees to consider a complaint that any contract term drawn up for general use is unfair, it shall be under a duty to consider that complaint.

(2) Regulation 10(2) and (3) shall apply to a qualifying body which is under a duty to consider a complaint as they apply to the Director.

Commencement Information

11 Reg. 11 in force at 1.10.1999, see [reg. 1](#)

Status:

This version of this provision is prospective.

Changes to legislation:

There are outstanding changes not yet made by the legislation.gov.uk editorial team to The Unfair Terms in Consumer Contracts Regulations 1999. Any changes that have already been made by the team appear in the content and are referenced with annotations.

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Changes and effects yet to be applied to :

- Regulations applied (temp.) by [2015 c. 15 s. 91\(8\)](#)
- Regulations revoked by [2015 c. 15 Sch. 4 para. 34](#)
- reg. 11 coming into force by [S.I. 1999/2083 reg. 1](#)
- reg. 11 omitted by [S.I. 2013/783 art. 10\(4\)](#)

Changes and effects yet to be applied to the whole Instrument associated Parts and Chapters:

Whole provisions yet to be inserted into this Instrument (including any effects on those provisions):

- Sch. 1 Pt. 1 words substituted by [S.I. 2003/3182 art. 2\(2\)](#)
- Sch 1 Pt One subst by [S.I. 2001/1186 reg 2\(b\)](#)
- reg. 3(1A)(1B) inserted by [S.I. 2004/2095 reg. 24\(2\)](#)
- reg. 5(6)(7) inserted by [S.I. 2004/2095 reg. 24\(3\)](#)
- reg. 5(7) words substituted by [S.I. 2013/472 Sch. 2 para. 26\(a\)](#)
- reg. 8(3) inserted by [S.I. 2013/1865 reg. 13\(6\)](#)
- reg. 10(1)-(5) word substituted by [S.I. 2014/549 Sch. 1 para. 26\(3\)\(a\)](#)
- reg 16 added by [S.I. 2001/1186 reg 2\(a\)](#)
- art. 16 words substituted by [S.I. 2001/3649 art. 583](#)
- reg. 16 words substituted by [S.I. 2013/472 Sch. 2 para. 26\(b\)](#)