

STATUTORY INSTRUMENTS

**2015 No. 542**

**The Alternative Dispute Resolution for Consumer Disputes  
(Competent Authorities and Information) Regulations 2015**

**PART 3**

[<sup>F1</sup> Functions of the Secretary of State]

**Textual Amendments**

- F1** Words in Pt. 3 heading substituted (31.12.2020) by [The Consumer Protection \(Amendment etc.\) \(EU Exit\) Regulations 2018](#) (S.I. 2018/1326), regs. 1(3), **9(11)**; 2020 c. 1, Sch. 5 para. 1(1)

**Designation of single point of contact**

<sup>F2</sup>17. ....

**Textual Amendments**

- F2** [Reg. 17](#) omitted (31.12.2020) by virtue of [The Consumer Protection \(Amendment etc.\) \(EU Exit\) Regulations 2018](#) (S.I. 2018/1326), regs. 1(3), **9(12)**; 2020 c. 1, Sch. 5 para. 1(1)

[<sup>F3</sup> Functions of the Secretary of State]

**18.**—(1) The [<sup>F4</sup>Secretary of State] must—

- (a) compile a consolidated list of ADR entities from the lists which [<sup>F5</sup>the Secretary of State] receives from time to time from each competent authority under regulations 10 and 13(4), and

[<sup>F6</sup>(b) without undue delay, publish the consolidated list on a website.]

(2) On or before 9th July 2018, and within each successive period of four years after that date, the [<sup>F7</sup>Secretary of State] must—

- (a) publish on [<sup>F8</sup>a] website a report on the development and functioning of ADR entities; <sup>F9</sup>...

<sup>F9</sup>(b) .....

(3) The report must, in particular—

- (a) identify best practices of ADR entities,  
(b) identify the shortcomings (if any), supported by statistics or any other data, that hinder the functioning of ADR entities in relation to domestic <sup>F10</sup>... disputes, and  
(c) where appropriate, make recommendations on how to improve the effective and efficient functioning of ADR entities.

(4) The [<sup>F11</sup>Secretary of State] may, for the purpose of enabling [<sup>F12</sup>the Secretary of State] to prepare the report, require a competent authority to provide such information as it may require relating to the development and functioning of an ADR entity for which it is the relevant competent authority.

(5) A competent authority must, if requested by the [<sup>F13</sup>Secretary of State] under paragraph (4), provide the requested information in such form and within such period as may be required by the [<sup>F13</sup>Secretary of State].

#### Textual Amendments

- F3** Reg. 18 heading substituted (31.12.2020) by The Consumer Protection (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1326), regs. 1(3), **9(13)(a)**; 2020 c. 1, Sch. 5 para. 1(1)
- F4** Words in reg. 18(1) substituted (31.12.2020) by The Consumer Protection (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1326), regs. 1(3), **9(13)(b)(i)**; 2020 c. 1, Sch. 5 para. 1(1)
- F5** Words in reg. 18(1) substituted (31.12.2020) by The Consumer Protection (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1326), regs. 1(3), **9(13)(b)(ii)**; 2020 c. 1, Sch. 5 para. 1(1)
- F6** Reg. 18(1)(b) substituted (31.12.2020) by The Consumer Protection (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1326), regs. 1(3), **9(13)(b)(iii)**; 2020 c. 1, Sch. 5 para. 1(1)
- F7** Words in reg. 18(2) substituted (31.12.2020) by The Consumer Protection (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1326), regs. 1(3), **9(13)(c)(i)**; 2020 c. 1, Sch. 5 para. 1(1)
- F8** Word in reg. 18(2) substituted (31.12.2020) by The Consumer Protection (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1326), regs. 1(3), **9(13)(c)(ii)**; 2020 c. 1, Sch. 5 para. 1(1)
- F9** Reg. 18(2)(b) and preceding word omitted (31.12.2020) by virtue of The Consumer Protection (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1326), regs. 1(3), **9(13)(c)(iii)**; 2020 c. 1, Sch. 5 para. 1(1)
- F10** Words in reg. 18(3)(b) omitted (31.12.2020) by virtue of The Consumer Protection (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1326), regs. 1(3), **9(13)(d)**; 2020 c. 1, Sch. 5 para. 1(1)
- F11** Words in reg. 18(4) substituted (31.12.2020) by The Consumer Protection (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1326), regs. 1(3), **9(13)(e)(i)**; 2020 c. 1, Sch. 5 para. 1(1)
- F12** Words in reg. 18(4) substituted (31.12.2020) by The Consumer Protection (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1326), regs. 1(3), **9(13)(e)(ii)**; 2020 c. 1, Sch. 5 para. 1(1)
- F13** Words in reg. 18(5) substituted (31.12.2020) by The Consumer Protection (Amendment etc.) (EU Exit) Regulations 2018 (S.I. 2018/1326), regs. 1(3), **9(13)(f)**; 2020 c. 1, Sch. 5 para. 1(1)

**Changes to legislation:**

There are currently no known outstanding effects for the The Alternative Dispute Resolution for Consumer Disputes (Competent Authorities and Information) Regulations 2015, PART 3.