



Care Act 2014

2014 CHAPTER 23

PART 1

CARE AND SUPPORT

Next steps after assessments

24 The steps for the local authority to take

- (1) Where a local authority is required to meet needs under section 18 or 20(1), or decides to do so under section 19(1) or (2) or 20(6), it must—
 - (a) prepare a care and support plan or a support plan for the adult concerned,
 - (b) tell the adult which (if any) of the needs that it is going to meet may be met by direct payments, and
 - (c) help the adult with deciding how to have the needs met.
- (2) Where a local authority has carried out a needs or carer's assessment but is not required to meet needs under section 18 or 20(1), and does not decide to do so under section 19(1) or (2) or 20(6), it must give the adult concerned—
 - (a) its written reasons for not meeting the needs, and
 - (b) (unless it has already done so under section 13(5)) advice and information about—
 - (i) what can be done to meet or reduce the needs;
 - (ii) what can be done to prevent or delay the development by the adult concerned of needs for care and support or of needs for support in the future.
- (3) Where a local authority is not going to meet an adult's needs for care and support, it must nonetheless prepare an independent personal budget for the adult (see section 28) if—
 - (a) the needs meet the eligibility criteria,
 - (b) at least some of the needs are not being met by a carer, and

Changes to legislation: Care Act 2014, Section 24 is up to date with all changes known to be in force on or before 20 April 2024. There are changes that may be brought into force at a future date. Changes that have been made appear in the content and are referenced with annotations. (See end of Document for details) View outstanding changes

- (c) the adult is ordinarily resident in the authority's area or is present in its area but of no settled residence.

Modifications etc. (not altering text)

- C1** Pt. 1 modified (1.4.2015) by [The Care and Support \(Isles of Scilly\) Order 2015 \(S.I. 2015/642\)](#), arts. 1, [2\(2\)\(a\)](#); [S.I. 2015/993](#), [art. 2\(a\)](#)
- C2** Pt. 1 applied in part (with modifications) (1.4.2015 coming into force in accordance with reg. 1(1)) by [The Care and Support \(Children's Carers\) Regulations 2015 \(S.I. 2015/305\)](#), regs. 1(1), [2\(1\)\(a\)\(2\)](#), 4-12; [S.I. 2015/993](#), [art. 2\(q\)](#)

Commencement Information

- II** S. 24(1)(2) in force at 1.4.2015 by [S.I. 2015/993](#), [art. 2\(e\)](#) (with transitional provisions in [S.I. 2015/995](#))

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Changes and effects yet to be applied to :

- s. 24(3) substituted by [2022 c. 31 s. 166\(3\)](#)

Changes and effects yet to be applied to the whole Act associated Parts and Chapters:

Whole provisions yet to be inserted into this Act (including any effects on those provisions):

- s. 15(2)-(3B) substituted for s. 15(2)(3) by [2022 c. 31 s. 166\(2\)](#)
- s. 26(1)-(2A) substituted for s. 26(1)(2) by [2022 c. 31 s. 166\(4\)](#)